

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2225521
<b>Application Number:</b>	09873741
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4871
<b>Title of Invention:</b>	Method and system for providing technical support documents via the internet
<b>First Named Inventor/Applicant Name:</b>	Kristen L. Bhatti
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<b>Filer:</b>	Jeff David Limon/Jessica Fusek
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<b>Application Type:</b>	Utility under 35 USC 111(a)

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Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	NPL Documents	SR.pdf	74791 32d796d7783111b122333a9602b267a a8180207e	no	2
<b>Warnings:</b>					
<b>Information:</b>					
2	Foreign Reference	EP0602787.pdf	4129156 ad579a85a351bc252b95888a409b96 4207972b	no	77
<b>Warnings:</b>					
<b>Information:</b>					
3	Foreign Reference	WO0074193.pdf	4831813 8784add4e648e3c308b171caceaf494 21b0d315	no	164
<b>Warnings:</b>					
<b>Information:</b>					
4	Foreign Reference	WO9715009.pdf	1126999 048ce0e8574850b916776937cc067b94 87ab574c	no	32
<b>Warnings:</b>					
<b>Information:</b>					
5	Information Disclosure Statement Letter	Binder1.pdf	1326900 560730c174dbda0a086212e2014bdad8 23844475	no	4
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			11489659		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b>New Applications Under 35 U.S.C. 111</b>            If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b>National Stage of an International Application under 35 U.S.C. 371</b>            If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b>New International Application Filed with the USPTO as a Receiving Office</b>            If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					